

ATTENTION Home Health Providers

A claims processing issue has been identified for Home Health claims denying for edit 6229 PA required > 2 visits per week when submitting claims with procedure codes S9123, S9124 or T1502. Please note this issue is being reviewed for correction. Claims setting this edit as of the April 11, 2008 claims processing cycle will suspend until this issue is resolved. Upon correction, suspended claims will be released for processing. Providers will be notified when this occurs on the banner page of their Remittance Advice. Previously denied claims will be reprocessed at a later date and communicated to the provider community. Providers may choose to resubmit their claims themselves and not wait for the systematic reprocessing.

ATTENTION All Providers

Claims processing logic was modified to ensure the assignment of the correct provider ID when the provider enumerated with one NPI and has multiple Medicaid provider ID's (AVR ID). Claims impacted have either paid to an incorrect provider ID or denied for EOB 1945 "Claim/detail denied. Billing/performing provider could not be determined". This has impacted both Medicaid and Medicare Crossover claims. A resolution is in place and claims currently in suspense for this error will be released into the 4/11/08 financial cycle. Previously paid or denied claims will be reprocessed at a later date and communicated to the provider community. Providers may choose to resubmit their denied claims themselves and not wait for the systematic reprocessing.

ATTENTION Long Term Care Facilities

EDS has identified a claims processing issue where patient liability was deducted twice in the same month. The identified claims will be recouped and reprocessed by EDS during the April 11, 2008 claims processing cycle. The recouped claims will appear with an Internal Control Number (ICN) beginning with the region "52" on your Remittance Advice (RA). These claims will be reprocessed and will appear with an ICN beginning with the region "20" on your RA.

ATTENTION Professional Claim Submitters

EDS had previously notified providers of a claims processing issue related to Pediatric and Obstetric claims being paid at an incorrect reimbursement rate since January 25, 2008. This issue has been corrected and EDS will recoup and reprocess these claims on the provider's behalf in the April 11, 2008 claims processing cycle to pay at the correct rate. The recouped claims will appear with an Internal Control Number (ICN) beginning

with the region "52" on your Remittance Advice (RA). These claims will be reprocessed and will appear with an ICN beginning with the region "20" on your RA.

ATTENTION Professional Claim Submitters

EDS has identified a claims processing issue related to the reimbursement for immunization administration of EPSDT vaccines since January 25, 2008. Professional claims submitted for immunization administration codes for any of the vaccines on the EPSDT vaccine list were being denied incorrectly. EDS has corrected this issue and claims submitted for these codes will now process correctly. Claims will be resubmitted at a later date and communicated to the provider community. Providers may choose to resubmit their claims themselves and not wait for the systematic reprocessing.