

Connecticut MGMA

Payer Day

Friday, February 23, 2018

Our United Culture. The way forward.

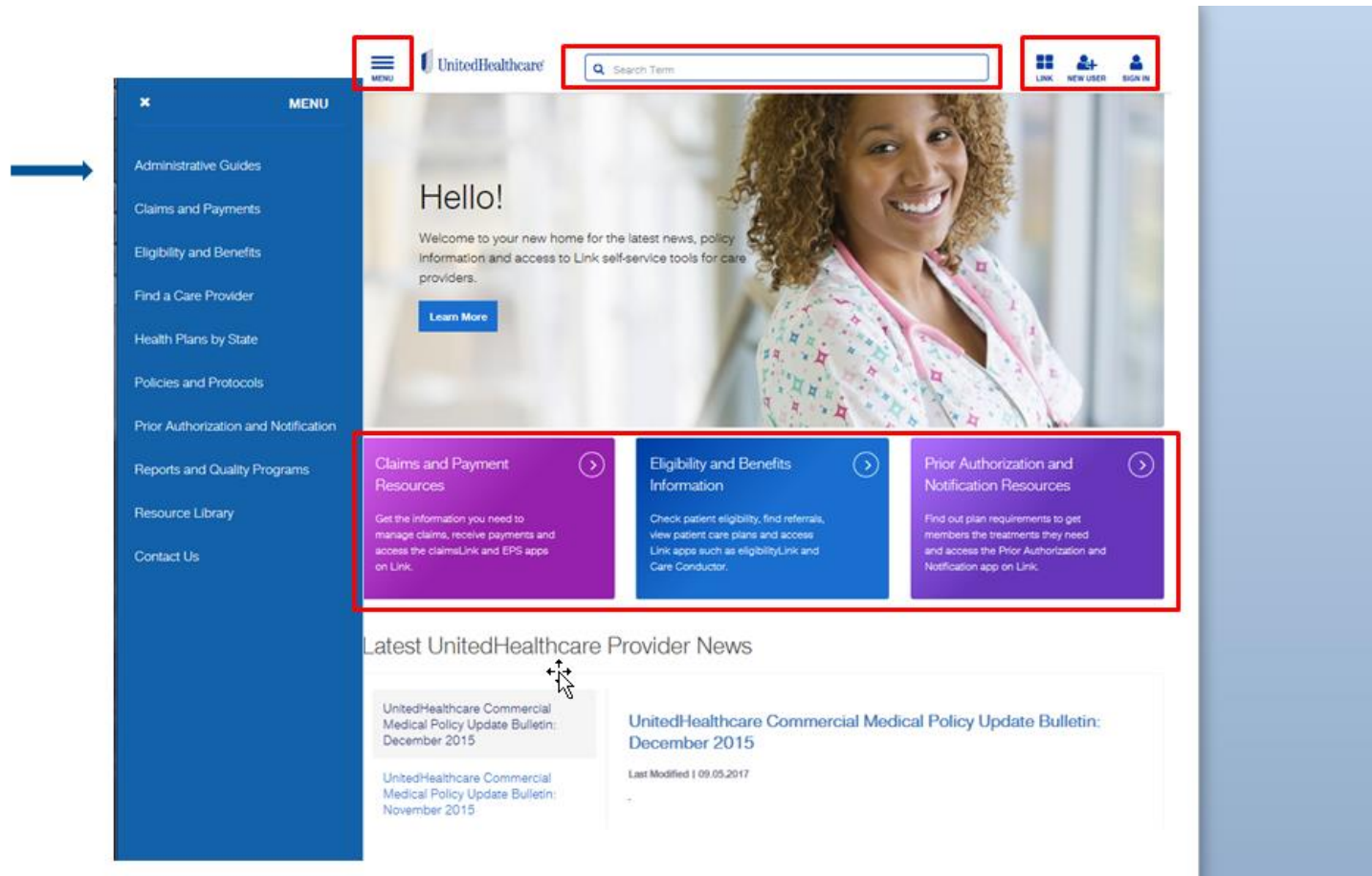
■ Integrity ■ Compassion ■ Relationships ■ Innovation ■ Performance

Agenda

- UHCprovider.com
- Link Provider Portal
- UHC On Air

UHCprovider.com

UHCprovider.com Is your new digital entry point for everything from UnitedHealthcare administrative guides and policies to Link self-service tools. UHCprovider.com replaced UnitedHealthcareOnline.com.



Home | Resource Library | Link Self-Service Tools
Print

← Link Self-Service Tools

- Care Conductor App
- claimsLink App
- EPS App
- eligibilityLink App
- My Practice Profile and Attestation
- Prior Authorization and Notification App
- UHCWest EFT App
- referralLink App
- Training

Link Self-Service Tools

Link is your gateway to UnitedHealthcare’s online tools. With Link, you can get member eligibility, benefits and claims information for multiple UnitedHealthcare plans – without having to pick up the phone or jump between multiple websites.

GO TO LINK SELF-SERVICE TOOL DASHBOARD

For general Link information and help, click on any plus sign (+) below to access quick reference guides, tutorials, FAQs and more.

Getting Started With Link +

User ID & Password Management +

Feedback

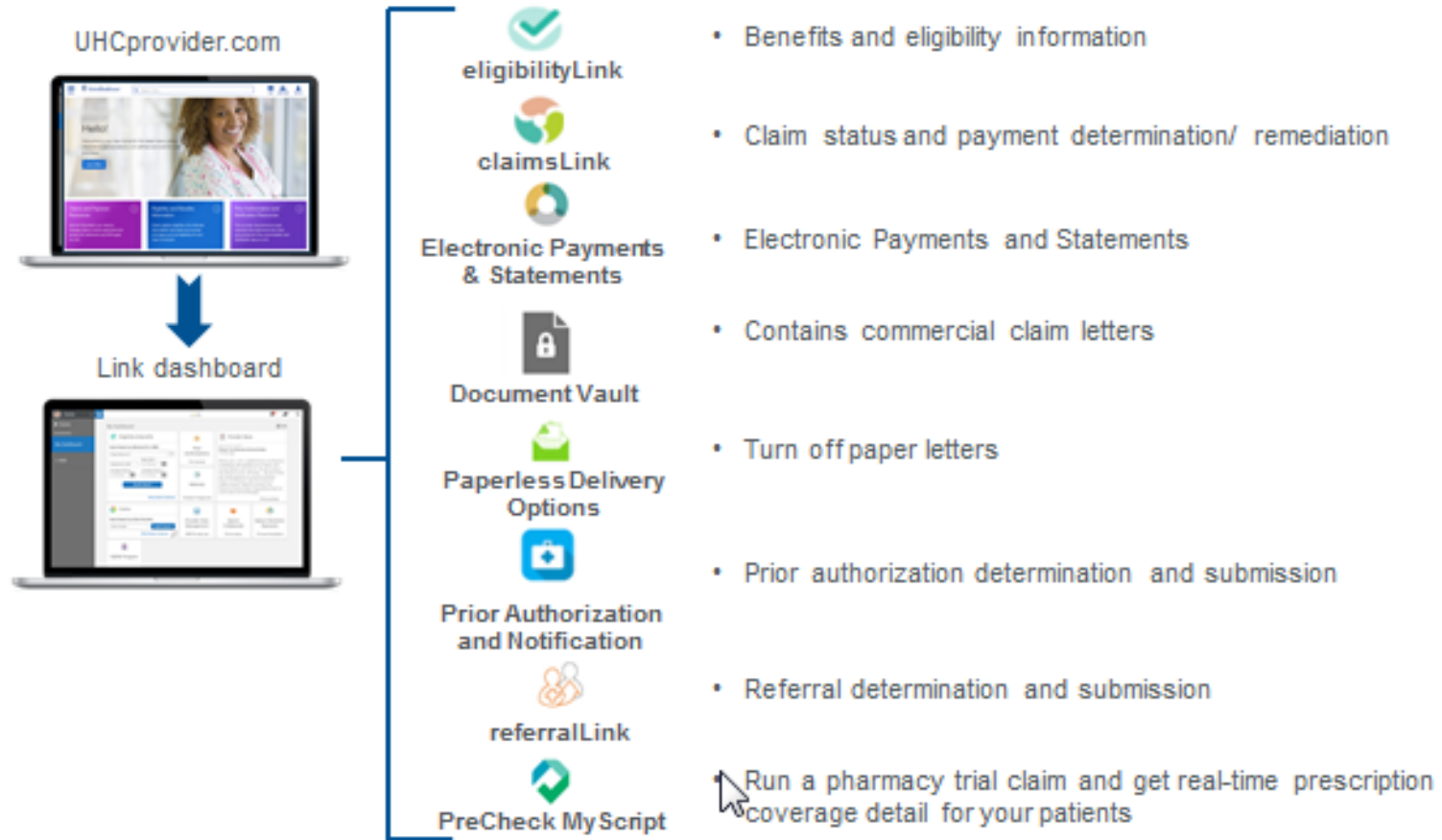
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Link

Our online tools are evolving!

Access all of these online tools and resources in a single website:



New Link Apps

The screenshot displays the Link app interface. At the top, there is a navigation bar with a menu icon, the word "Link", a notification bell, and a grid icon. Below this is a sub-header with "Link" and an "EDIT" button.

A prominent banner features the text: "Link users are seriously fast. The average Link transaction can be completed in less than one minute compared to an average phone call of six and a half minutes or more." To the right of this text is a graphic showing a green laptop icon with "1 min." and a red speech bubble icon with "6 min.", with "vs." between them.

The main content area is a grid of service tiles:

- eligibilityLink**: A search form with fields for "Confirm Payer Name (Insurance Company/Payer ID)" (containing "UnitedHealthcare - 87726"), "Member ID", "Date of Birth", "First Date of Service", and "Last Date of Service". It includes a "Search" button and a link to "More Search Options".
- UnitedHealthcare Online**: A tile with a globe icon.
- claimsLink**: A tile with a globe icon.
- Electronic Payments & Statements**: A tile with a globe icon.
- Prior Authorization and Notification**: A tile with a medical cross icon.
- Link Resource Library**: A tile with a document icon.
- UHC On Air**: A tile with a broadcast icon.
- UnitedHealthcare Eligibility & Benefits**: A tile with a checkmark icon.
- UHCprovider.com Policies, News Guides & More**: A tile with a person icon.
- UnitedHealthcare Claims Management**: A tile with a document icon, with a mouse cursor hovering over it.
- referralLink Limited Use**: A tile with a person icon.
- Care Conductor**: A tile with a medical cross icon.

Prior Authorization Tile (PAAN)



Prior
Authorization
and Notification

**Prior Authorization and
Notification Inquiry**

**Prior Authorization and
Notification Status**

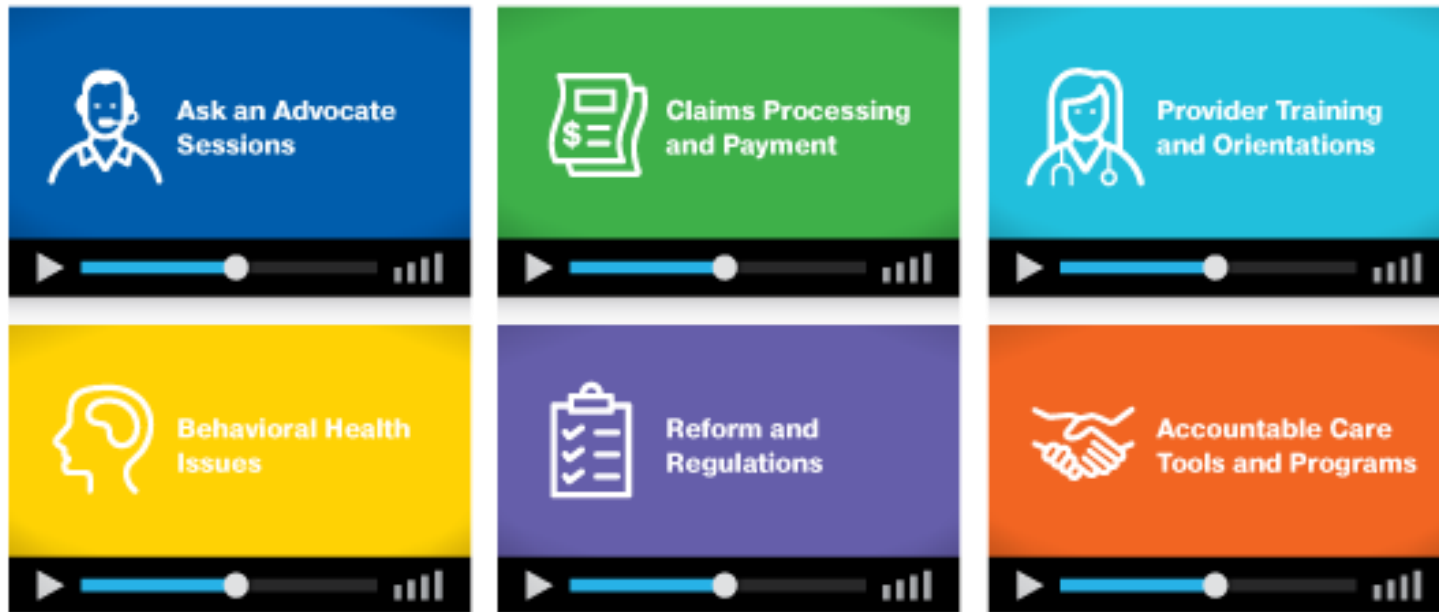
**Prior Authorization and
Notification Submission**

UHC On Air

UHC On Air

It's programming just for providers.

Our live and on demand programs include these topics and much more:



Thank you!