

Human Resources - The Top 5 Issues Facing our Industry

Recruitment – Learn strategies to:

- Proactively recruit for hard to fill positions/ Succession planning
- Attract candidates for entry-level positions
- Attract candidates for practices located in rural areas

Retention – Discuss methods for :

- Motivating the multi-generational workforce
- Rewards and Recognition
- On-boarding and Training
- Performance management - Elements of an effective program, policy and practice.

Conflict Resolution – Learn ways to manage:

- Personality conflicts
- Discipline
- Appeals/Grievances
- Workplace investigations
- CCHRO

HR Compliance – Discuss statutory requirements, best practices and management on topics such as:

- FMLA
- ADA
- Sexual Harassment
- Policy manuals

Sheila McKinley-Bell

Ms. McKinley-Bell is the Principal Consultant for Shoreline HR Consulting and has been a Human Resources Executive and Entrepreneur for over 30 years, specializing in the Healthcare Industry. She achieved a Bachelor of Arts degree in Psychology from SUNY Plattsburgh, and holds a

Masters in Business Administration and an Advanced Certificate in Not-for-Profit Management from UCONN. She is certified by the Human Resources Certification Institute as a Senior Professional of Human Resources and by the Society of Human Resources Management as a Senior Certified Professional. Her career has traversed the CT and NY healthcare continuum from acute, intermediate, home and long-term care, as well as hospital, ambulatory, rehabilitation, independent medical practice, laboratory and radiology services. Sheila has been a member of CMGMA since 2014 and joined the CMGMA Board in 2017.



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EXPO 2019

*“Your Practice Is a Target for
Cyber Criminals”*
Peter Verlezza, SMB Networks



*“Human Resources - The Top 5
Issues Facing our Industry”*
**Sheila McKinley-Bell,
Shoreline HR Consulting**

**Friday, June 7, 2019
8:30 a.m. - 3:30 p.m.**



**Aqua Turf Club
556 Mulberry Street
Plantsville, CT 06479**

Your Practice Is A Target for Cyber Criminals.

Find out how to secure your practice and decrease the number of breaches.

- Number 1 Security Threat to your medical practice.
- Ways to protect against ransomware.
- Simple practices to minimize your risk online.
- Why “free mail” comes with a big cost.
- What is the dark web?
- Strategies for secure passwords.
- What is a security risk assessment and why do you need one.



Peter Verlezza

For over 31 years, Peter Verlezza has been the architect of technology solutions that make sense for medical practices, businesses and non-profits. His unique way of approaching challenges comes from a belief that it all starts with people. He is the author of 3

books, “Hassle Free IT MD: The Ultimate Medical Practice Guide For Finding A Professional, Competent, Honest, Considerate, On-Time, Fairly-Priced And Dependable Computer,” and the 2 Amazon bestselling books, “The Tech Multiplier: The World’s Leading Technology Consultants Reveal In Depth Case Studies of How the Smartest Businesses in the World Are Leveraging Technology To Increase Profits” and “The Business Owners Essential Guide To IT and All Things Digital.” He speaks regularly to medical societies and business associations. Peter has been a member of the Connecticut Medical Group Management Association for 6 years and has served on its board for the past 4 years.

FRIDAY, JUNE 7, 2019

7:30 AM – 8:30 AM

Exhibitor Registration/Set-Up

8:30 AM – 9:00 AM

Attendee Registration
Continental Breakfast
Visit with Exhibitors

9:00 AM – 9:15 AM

President’s Comments

9:15 AM – 10:30 AM

Your Practice Is A Target for
Cyber Criminals.

10:30 AM – 11:00 AM

Break / Visit with Exhibitors

11:00 AM – 12:15 PM

Panel: Modernizing Your
Cyber Security Approach

12:15 PM – 1:45 PM

Lunch/Visit with Exhibitors

1:45 PM – 2:45 PM

Human Resources - The Top 5
Issues Facing our Industry

2:45 PM – 3:15 PM

Vendor Raffles

REGISTRATION FORM

REGISTER: www.cmgma.org

Mail to : CMGMA, P.O. Box 30, Bloomfield, CT 06002

Email to: info@cmgma.org

Attendee 1: _____

Attendee 2: _____

Attendee 3: _____

For more than 3 attendees please email names to info@cmgma.org

Organization: _____

Address: _____

City: _____ State/Zip _____

Phone: _____

Email: _____

Registration Fee received on or before May 31

_____ **\$125.00 CMGMA Member ***

_____ **\$105.00 SPECIAL! Receive reduced rate when 3 or more from the same organization are registered.**

_____ **\$165.00 Non-Member**

Registration Fee received after May 31 or at the door:

_____ **\$150.00 CMGMA Member ***

_____ **\$200.00 Non-Member**

***Please note that member rates apply to all office staff attending with CMGMA members. Fee is non-refundable.**

Check# _____ Amount \$ _____

CC# _____ Exp _____

Name on Card: _____

Email receipt to: _____

Are you a new CMGMA member? ___ Yes ___ No

Is this your first CMGMA meeting? ___ Yes ___ No

For further information, please call Kirsten at the CMGMA Executive Office: 860-243-3977 | Email info@cmgma.org